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## Warranty

Relax and enjoy your new fence with the peace of mind provided by our Labor Warranty.

### Labor Warranty Details:

We are committed to quality and back our work with a standard warranty for all new fence installations—no registration required. This warranty includes coverage for workmanship defects for one year after installation, such as gate closures and locking mechanisms.

- **Exclusions:** Damage caused by natural disasters (“Acts of God”), weather, human or pet-related incidents, impacts, or other uncontrollable events is not covered.
- **Void Conditions:** Any structural modifications to your fence after installation or failure to fulfill payment obligations under the agreed terms will void the warranty.

### Additional Notes regarding Warranty:

- **Post-Shifting:** Fence post movement, which can occur in certain areas we serve, may not be covered under this warranty.
- **Material Imperfections:** While we carefully select materials for every project, factors beyond our control may cause warping, splitting, fading, or shrinking after installation. Repairs or replacements of such materials may not be covered and could incur a service fee.

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## Construction Agreement

The construction process involves common practices like demolition, digging, vegetation trimming, material removal, and equipment operation, which might generate noise and other disruptions.



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- **Liability:** Elite Ultimate Security Fences is not responsible for damage to plants, decorations, landscapes, trees, shrubs, grass, or other items near the project site.
  - **Recommendations:** To avoid damage, please remove potted plants, yard decorations, mulch, rocks, edging, and landscaping from the worksite before construction begins.
  - In cases where landscaping (e.g., trees, shrubs, or vegetation) must be removed or trimmed, an agreed-upon service charge will be added to the final invoice.

*Tip:* Remove any personal or decorative items from the project area to safeguard them during construction.

### **Terms and Conditions**

- Estimates include disposal costs, taxes, and permits (if applicable).
- Quotes are valid for 45 days from the issue date.
- The project timeline may be extended due to unforeseen circumstances.
- Accepted payment methods: cash, check, or credit card (3.49% fee applies for credit card transactions).
- A 50% deposit is required to commence work, with final payment due upon project completion. Payment must be made within 72 hours of completion unless other arrangements are agreed upon prior to starting the project.
- Customers are responsible for providing a Plot Map if required for permits, as well as ensuring access for material delivery and project execution.
- Vehicles must not be left in the project area, which should also remain free of unauthorized entry due to potential hazards.

**Important:** Elite Ultimate Security Fences is not liable for injuries or accidents that occur in the work area.



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## **Filing a Claim**

Need to make a claim? Follow these steps:

1. Call us at (832) 447-4449 to open a case.
  2. Take photos of the issue and email them to [info@eliteultimatesecurityfences.com](mailto:info@eliteultimatesecurityfences.com). If possible, include the installation date.
  3. Once your claim is reviewed, we will contact you to schedule repairs or order replacement parts. Reinstallations covered under the warranty are free of charge.
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**Elite Ultimate Security Fences**  
**[www.eliteultimatesecurityfences.com](http://www.eliteultimatesecurityfences.com)**  
**[info@eliteultimatesecurityfences.com](mailto:info@eliteultimatesecurityfences.com)**  
**832-447-4449 Humberto**  
**832-447-4448 Office**